

SILVER HILL HOSPITAL 208 Valley Road New Canaan CT 06840	Deposit Policy	Patient Name
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INPATIENT

Self Pay – payment is required at time of admission and is based on an average stay of five to seven days:
(length of stay is determined by the treatment team)

Psychiatric	\$ 16,800 deposit required	(7 days)
Dual Diagnosis	\$ 16,800 deposit required	(7 days)
Addiction	\$ 12,000 deposit required	(5 days)

Stays needing additional days will be charged at a rate of \$2,400/day and due prior to discharge.

Contracted Payers – During the admission process patients are advised of the requirement to pay deductible and co-insurance amounts, if applicable. After benefits are verified, patients are advised of their financial obligation and payment is requested by Admissions staff.

Non-contracted Payers – Patients are treated as self-pay for the purpose of collecting a deposit. Authorization for admission is obtained for patients with an out of network benefit. Patients must sign a non-covered letter. The patient will be provided an itemized bill for submission to their insurance company after discharge.

TRANSITIONAL LIVING PROGRAM

All patients are required to pay a \$5,000 deposit, in advance, in order to reserve a bed. In the event of a patient cancellation seven or more days before the scheduled admission date, only \$4,000 will be refunded. In the event of a cancellation between one and six days, only \$2,500 will be refunded. In the event of a cancellation less than 24 hours before the scheduled admission, the \$5,000 will not be refunded.

Exceptions:

1. If a patient cannot be admitted at their scheduled time because they are hospitalized, the deposit will be held and applied to their rescheduled admission if such admission occurs within three (3) months or other time period agreed to by the SHH Admission Clinical staff.
2. If a patient cannot be admitted at their scheduled time due to a failed intervention, as verified by the interventionist and SHH Admission Clinical staff, the deposit will be held to be applied against a future admission within twelve (12) months.

All patients admitted to the Transitional Living Program are required to pay the base cost of the program prior to admission. This includes patients admitted to an observation/program evaluation bed.

Patients seeking direct admission from the community or another facility to the Dialectical Behavior Therapy (DBT), Persistent Psychiatric Disorder, Dual Disorders, DBT-S, Adolescent, or The Steward House Transitional Living programs may require a short stay in an observation/program evaluation bed on an inpatient or alternate unit prior to admission to the Transitional Living Program. In such cases, an additional charge of \$1,800 per day will be added to the base cost of the Transitional Living Program.

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208 Valley Road
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Self-Pay and Non-Contracted Payers

The base cost of a 28-day stay in the Transitional Living Programs varies by treatment track:

- Addiction Program: \$49,840
- Dual Diagnosis/DBT-S Program: \$49,840
- DBT Program: \$49,840
- The Steward House Program: \$73,500

The base cost of a 35-day stay in the Adolescent Program is: \$58,625.

The base cost of a 42-day stay in the Persistent Psychiatric Disorder Program is: \$61,530.

The cost of medications, non-routine laboratory tests and personal items/services are not included in the base cost of the program. Your insurance will be billed separately for medications. The Trauma Track (CPT) is a separate cost in the amount of \$4,500 and is not included in the base cost of the program.

Patients that choose not to complete the entire length of their program will be subject to a non-refundable charge of up to seven (7) unused days at the daily program rate for regular accommodations and double the rate for private accommodations, when applicable. The daily rates are listed below:

	<u>Regular</u>	<u>Private</u>
▪ Addiction Program:	\$1,780	\$3,510
▪ Dual Diagnosis/DBT-S Program:	\$1,780	\$3,510
▪ DBT Program:	\$1,780	\$3,510
▪ The Steward House Program:	\$2,625	\$2,625
▪ Adolescent Program	\$1,675	\$3,300
▪ Persistent Psychiatric Disorder Program	\$1,465	\$2,880

Contracted Payers

All the Transitional Living Treatment Tracks have an intensive outpatient component (IOP) as part of the daily programming.

Prior to admission to the Transitional Living Program, patients with in-network coverage for IOP services will have benefits verified. Patients are advised of their obligation to pay the deductible and co-payment for IOP services at admission.

A deposit for the stay minus estimated insurance payment for IOP visits is collected at time of admission. Patients are also advised that if IOP benefits cease to be authorized during their stay, they are required to sign a non-covered letter and are responsible to self-pay for the IOP at the contracted rate.

The base cost of a 28-day stay in the Transitional Living Programs, minus **estimated** insurance payment for an authorized IOP benefit, varies by treatment track:

- Addiction Programs: \$44,254 for patients not requiring an observation bed (14 estimated IOP services)
- Dual Disorder/DBT-S Programs: \$44,254 for patients not requiring an observation bed (14 estimated IOP services)
- DBT Program: \$44,254 for patients not requiring an observation bed (14 estimated IOP services)
- The Steward House Program: \$67,914 for patients not requiring an observation bed (14 estimated IOP services)

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The base cost of a 35-day stay in the Adolescent Program, minus **estimated** insurance payment for an authorized IOP benefit, is \$51,443 for patients not requiring an observation bed (18 estimated IOP services)

The base cost of a 42-day stay in the Persistent Psychiatric Disorder Program, minus **estimated** insurance payment for an authorized IOP benefit, is \$54,348 for patients not requiring an observation bed (18 estimated IOP services)

If requested by an insurance company, single case agreements for inpatient services or the Transitional Living Program can be negotiated. An insurance company representative should contact Angel Betancourt, Director of Patient Accounts, at 203 801-2301, to discuss payment rates and terms.

Patients requesting a 2-part payment plan must contact us by email at: PatientAccounts@silverhillhospital.org prior to admission to arrange a payment schedule if agreeable to terms.

Private Rooms

Requests for private rooms that are double occupancy are accommodated on a case-by-case basis.

The base cost of a private room varies by treatment track:

- Addiction/ Dual Disorder Diagnosis/DBT-S: \$98,280 (28-day stay)
- DBT Program: \$98,280 (28-day stay)
- Adolescent Program: \$115,500 (35-day stay)
- Persistent Psychiatric Disorder Program: \$120,960 (42-day stay)
- All rooms at The Steward House are private accommodations

Patients requiring an observation/program evaluation bed prior to admission to the Transitional Living Program must pay an additional \$3,600 per day for a private room.

INTENSIVE OUTPATIENT PROGRAM

Self Pay – payment is required at time of start of program:

24 Sessions \$ 9,576 deposit required (\$ 399 per session)

Contracted Payers – During the admission process patients are advised of the requirement to pay deductible and co-insurance amounts, if applicable. After benefits are verified, patients are advised of their financial obligation and payment is requested by Patient Accounts Dept.

Non-contracted Payers – Patients are treated as self-pay for the purpose of collecting a deposit. Authorization for admission is obtained for patients with an out of network benefit. Patients must sign a non-covered letter. The patient will be provided an itemized bill for submission to their insurance company after discharge.

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Silver Hill Hospital’s Self-pay Elective Programs

ARGENT ASSESSMENT PROGRAM

All patients are required to pay a \$5,000 deposit, in advance, in order to reserve a bed. In the event of a patient cancellation seven or more days before the scheduled admission date, a fee of \$1,000 will be incurred and only \$4,000 will be refunded. In the event of a cancellation is less than seven days before the scheduled admission, the \$5,000 deposit will not be refunded.

Self Pay (Elective, not billable to insurance) – payment is required prior to starting program:
12 Days/ 11 Nights \$ 31,500 due on or prior to start of program

Patients that choose not to complete the entire length of their program will be subject to a non-refundable charge of up to seven (7) unused days at the daily program rate of \$2,625 per day.

TRAUMA RECOVERY SUPPORT SERVICES

Self Pay (Elective, not billable to insurance) – payment in full is required on or before starting services:
12 Sessions \$ 4,500 deposit required (\$ 375 per session).
Enhancement service for select Transitional treatment tracks.
Clinical approval required.

- Trauma Recovery Support Services are billed on a full program basis. In the event you are unable to complete the program in its entirety, we will work with you on a plan to either offer options to complete the program or will refund on a percentage basis of unused sessions (75% if you discontinue in week 1, 50% for week 2, 25% for week 3), no refund if you are in the final week of programming. Refunds are processed for this program 7-10 days post discharge, if applicable.

AFTERCARE SUPPORT SERVICES

Self Pay (Elective, not billable to insurance) – minimum payment of 3 months for selected level is required at time of start of program:

Level 1	10 hours of service/month	\$ 1,000 a month
Level 2	20 hours of service/month	\$ 2,000 a month
Level 3	30 hours of service/month	\$ 3,000 a month

Aftercare Support Services are billed on a monthly basis and require advance notification of discontinuation of services. SHH bills on the 1st of each month. Any unbilled advance deposit will be refunded within 7 business days of notification to discontinue.